



Our Vision

"The vision of the network of Volunteer Centres in Ireland is to have a vibrant Irish society where every person feels connected to their community, through active participation in voluntary activities."

Our Mission

"Our mission is to promote the value of volunteering and increase the range and quality of volunteering in Ireland."

Registration Number: 434396
www.volunteerfingal.ie

QES House, 8c, Birch House,
Rosemount Business Park,
Dublin 11, D11 A9FP



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About us

Fingal Volunteer Centre is an independent organisation, which is part of a volunteer network that consists of 29 Volunteer Centres. Fingal Volunteer Centre is an affiliate of Volunteer Ireland.



Four core values underpin the work of Fingal Volunteer Centre

Connectivity: Volunteering is a positive movement within society which enables people to connect with others and their communities.

Equality/Inclusion: We believe all people should be valued and respected equally. We are also committed to identifying and removing barriers that prevent inclusion of vulnerable groups.

Community Ownership: We believe that healthy communities can respond to their own social needs and issues and volunteering is one mechanism that assists these causes.

Sustainability: We champion durable solutions and commitment.



Purpose

The intent of this annual report is to provide public disclosure of our organisations operating and financial activities over the past year.

Our annual report is an opportunity to connect with the wider community and demonstrate the impact volunteering can have. It illustrates what we have accomplished over the past year and our plans for the year ahead. It allow us to show our stakeholders the impact their funding has had and will continue to have in the Fingal area.



Chairperson's Statement



2020 was an extraordinary year with the onset of the COVID-19 pandemic. Plans and activities for the Final Volunteer Centre had to be adapted dramatically to allow for the implications of the various health lockdowns. The Team in Fingal Volunteer Centre adapted well to the new reality, implemented working from home and new approaches to Volunteering in the Fingal area.

During 2020 there were a number of new appointments to the Board, including the post of Chairman. The Board met on seven occasions. The Board discussed with Management, delivery of the 2020 activity programme, reviewed the ongoing financial position and undertook to review and renew company policies to ensure they are consistent with the Charities code and best practice. The review of policies has continued into 2021.

The Board with Management commenced, in the later part of 2020, the development of a Strategic Plan 2021 -2025. The Strategic Plan 2021-2025 was approved by the Board in 2021

Fingal Volunteer Centre CLG has and continues to enjoy the support of the Department of Rural and Community development and we thank them for this. The Board recognise the dedication and support of the staff at the Fingal Volunteer Centre whom give great commitment to the delivery of the programmes.

Shane Clarke
Chairman



Trustees 2020



**Shane Clarke
Joanne Moody
Gwendoline McGowan
John Hayes
John O'Toole**

Staff



**Daiga Martins Borges
Chiara Tamborini
Julie Cahill**

Volunteers



**Freda May Ramirez
Lariba Kavitha Chandra**

Governance Standards

The Company is limited by guarantee and governed by a Board of Directors. As it is a non-profit organisation there are no shareholders and any profits are reinvested in the company. Although Fingal volunteer centre is an independent company, it is also part of the network of 29 Volunteer Centres and an affiliate of Volunteer Ireland.

We publish an Annual Report and produce audited accounts each year.

We are registered with the Charities Regulatory Authority



Section 4 Objectives

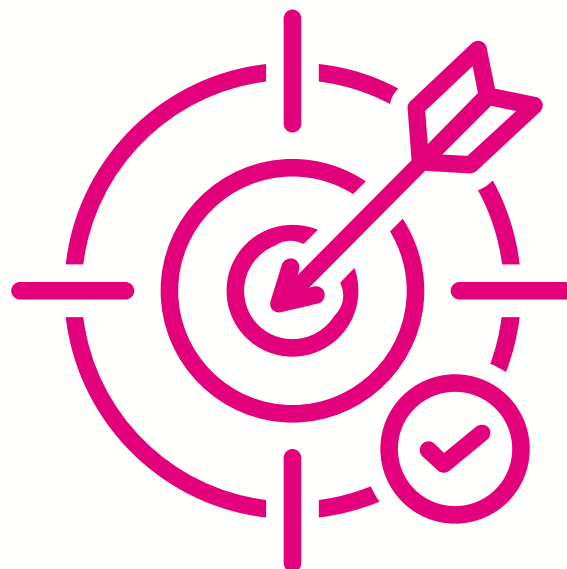
Objectives for the Year 2021

Assist Volunteer Involving Organisations with their volunteer management needs

Position the centre as a key player for all volunteering needs in Fingal

Promote volunteer services, activities, marketing materials, and tools through online and traditional media

Work in accordance with the volunteer centres network guidelines and Maintain the National Quality Standards (IVOL)





1,670

Volunteer
Registrations



830

2,315

Opportunities
Applied For



17,971

Hours gifted by
volunteers

Top 5 Nationalities
Represented



Irish: 1215
UK: 37
Brazilian: 28
Poland: 27
Indian: 27



Fingal Community
Response Forum
Members since
March 2020



249

Repeat
Callers

17,809

salesforce
Volunteer
Interactions

22



New
Organisations
Registered



107

Volunteers
Placed in
Covid-19 roles



Library outreach
moved online

581

Garda Vetting
forms processed
on behalf of

95
Groups



99

Opportunities
created

223

Active
Organisations
Registered





EVERYONE HAS A STORY

Celebrate International
Several Interviews on PHOENIX FM

Event Volunteers Quiz

International Volunteer Managers Day - Reset, Revitalise and get Creative

Event Volunteers- New street pedestrianisation trail in Malahide

over several weekends

**As part of National Volunteer Week -
Lets Talk about it**

**Its Coffee O'clock- Managers Virtual Coffee Morning
Launched our Virtual Outreach programme**

Why Not volunteer?- Info session for Avantor Pharmaceutical corporate

Event Volunteers Halloween Quiz on Zoom

International Volunteer manager Day - Coffee break

Fingal Inclusion week – Why Not volunteer?- Info session

Throughout 2020 groups were working hard and achieved Fingal Managing Volunteers Award, 2 groups where presented in December with the Fingal Managing Awards

As Part of International Volunteer Day- Everyone has a story



Stakeholders

**Department of Community and Rural Development
Libraries
Volunteers
Volunteer Involving Organisations
Fingal County Council
Fingal Chamber**

Challenges

**Opportunities for working from home
Moving to an online platform (using Zoom)
Loss of personal contact
Lack of opportunities for Event Volunteers**



COVID-19 Projects

Letter Campaign

The initiative was created to help elderly people in our community living in nursing homes stay connected who are unable to receive visitors during these uncertain times.

Letters to Nursing homes project (7 nursing homes)

"For me it was a great feeling that I could use my time and creativity to produce something that might put a smile on someone's face. There is no better feeling to know that someone less fortunate or someone who might feel lonely at this time of year can benefit from our free minutes. I sent my best wishes to all and hope that for a few minutes they felt warm and thought of." Mariana, Volunteer

Christmas cards to Nursing homes project (7 nursing homes)

"I feel it is good to think about others for time to time." Teresa, Volunteer





COVID-19 Projects

Volunteer shopper for vulnerable person in county Fingal as part of Fingal Emergency Response

A panel of
volunteer
shoppers with
34 applicants
formed



Event Volunteers- New street pedestrianisation trail in Malahide



Event ran over 8
weekends from
July to August
with over 45
Volunteers
participating



Future Plans

Delivery of objectives against the agreed workplan and national volunteering strategy 2021-2025

Participate in community events in Fingal to promote our work



Incorporate Sustainable Development Goals into our work particularly focusing on equality and environment

Invest in volunteer management supports delivered to Volunteer Involving Organisations



Fingal Volunteer Centre Company Limited

For the financial year ending 31 December 2020



	<u>2020</u>
Income	<u>133,995</u>
Expenditure	<u>133,142</u>
Surplus for the financial year.	<u>853</u>
Total Comprehensive	<u>853</u>